

## P e n ▲ w e h ParentsWeb Guide

RenWeb School Management Software gives you, the busy parent, an opportunity to get more involved in your child's academic progress and future success – all via the Internet!

RenWeb's ParentsWeb is a private and secure website that has been set up for our school to allow you to see complete information specific to your child. You can view your child's grades, homework, as well as other useful school information, like a full family and staff directory. Official school documents and report cards are available via ParentsWeb as well.

There is a RenWeb Home available for both Android and iPhone Users. The app is available to both parents and Students and it allows convenient access to grades, homework, school announcements, directories and much more!

## Here is how to access RenWeb ParentsWeb:

- Go to Internet Explorer and type in the address, www.renweb.com, or select link at the top right side of the Evansville Day School website home page, http://www.evansvilledayschool.org.
- Log in as follows:
  - 1. Type in EDS-IN for your school district code. EDS-IN must be in ALL CAPS!
  - 2. Type in your email address that you provided to the school.
    - Click "Create New ParentsWeb Account" if you have not logged into RenWeb before.
    - You will be emailed a new student password within three minutes (to the email address you typed in, which must be the same email address that you provided to the school.)
    - You will need to return to <a href="www.renweb.com">www.renweb.com</a> to login.
    - Now insert the same information as before, but use the password that was provided.
    - Select Parent Login and **not** New Parent Login
- At any time, you can change your Username and Password
- To access grades, click "Classrooms".
  - This will bring up all classes in which your child is enrolled at the school.
- Click on "Homework Summary" or "Grade book Summary" at the top of the column for each child.
- When finished using ParentsWeb, always click the "Logout" button at the top of the left hand menu.

Thank you for using RenWeb! Together we can continue to improve our children's academic development as well as communication between our school and your home.

## **FAO**

- Q. When I try to log in it tells me "Error: Invalid Credentials." What do I do?
- Q. I don't know my user name. What do I do?
- Q. I don't know my password. What do I do?
- A. Click Forgot Username/Password at the login screen.
  - You will be prompted to type your email address. (It must be the email address that the school has in RenWeb as your email address.)
  - An email is sent to your email address.
  - Click the link to change password. Type a new user name and/or password (confirm your new password by typing it in a second time) and click Save Password.
  - A message displays at the top of the browser, "User Name/Password successfully updated." Log into ParentsWeb using your new credentials.
- Q. I don't know what email is on file with the school. What do I do now?
- A. You will have to email jlamp@evansvilledayschool.org to get the email that we have on file at the school. Once you have the email that is in the RenWeb system, and then use that to reset your Username/Password as explained in the instructions above.
- Q. Why am I receiving a message that says "invalid district code" when I am trying to log on?
- **A.** EDS-IN is your district code and it needs to be typed in call ALL CAPS.